



Thank you for choosing our products! We want to ensure you have a seamless and enjoyable shopping experience. Please review our shipping policy below:

**\*\*Processing Time:\*\***

- Our team works diligently to process and prepare your order within 2-5 business days (excluding weekends and holidays). Once your order is processed, it will be handed over to our trusted shipping partners.

**\*\*Shipping Time:\*\***

- After processing, standard shipping times apply. Depending on your location, you can expect your order to arrive within the timeframe specified by our chosen shipping carriers.

**\*\*Returns:\*\***

- We do not accept returns on our products. However, we understand that sometimes things happen during transit.

**\*\*Damaged Products:\*\***

- If your product arrives damaged, please contact us within 5 days of receiving the item. To be eligible for a store credit, the damaged product must be returned. Please include photos of the damaged item and packaging.

**\*\*Lost or Stolen Items:\*\***

- In the unfortunate event that your product is lost or stolen during shipment, a thorough investigation will be conducted. If the investigation concludes that the loss or theft occurred during shipment, you may be granted a store credit.

**\*\*Store Credit:\*\***

- Store credits will be issued for eligible returns due to damage or confirmed cases of loss or theft during shipment. The store credit can be used toward future purchases.

We appreciate your understanding and cooperation with our shipping policy. If you have any questions or concerns, please don't hesitate to contact our customer support team.

Thank you for choosing our products. We look forward to serving you!